

Virtually serving the unserved

How L-net helps in times of no libraries

Presented by:

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A vested interest

“Libraries in Hood River County Close”

Oregon Public Broadcasting
July 1, 2010

“Locking Up an Oregon Library, and Walking Away”

The Oregonian
July 21, 2010

“Hood River County, OR Library to Close, After Residents Vote Down District”

Library Journal
June 4, 2010



But we're not the only ones



Ashland childrens Librarian Fran Bowden-Davis cant hold back her tears as the library prepares to close Friday afternoon.

This prompts certain ... questions

Question by buzz@oregonlibraries.net on Thu, 2010-05-27 19:37

What is going to happen with all the books in Hood River County Library are they going to The Dalles Library or are they closing too?

Library: The Dalles

Public library and Hood
River Oregon

Zipcode: 97058

Wait time: 02:36

Chat time: 13:55

Librarians: 

Resolutions: Followup

Policies: [lnet](#)

Refering URL:

<http://www.oregonlibraries.net/>

State: Librarian joined

“What is going to happen with all the books in Hood River County Library?”

And they're not easy ones

“It looks like the library here is going to close again ... so I wanted to find out how other libraries in Oregon remain open.”

Question by [redacted] on Tue, 2011-05-31 16:45

Does your library have a tax base in order to stay open and operate? I live in Grants Pass, OR and it looks like the library here is going to close again, because it doesn't have enough money from donations to continue operating, so I wanted to find out how other libraries in Oregon remain open.

Library: Grants Pass

Zipcode: 97528

Wait time: 00:07

Chat time: 22:29

Librarians: [redacted]

Resolutions: Followup

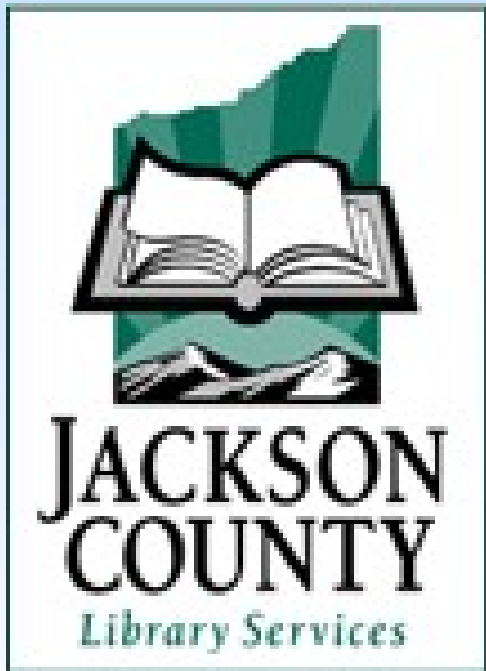
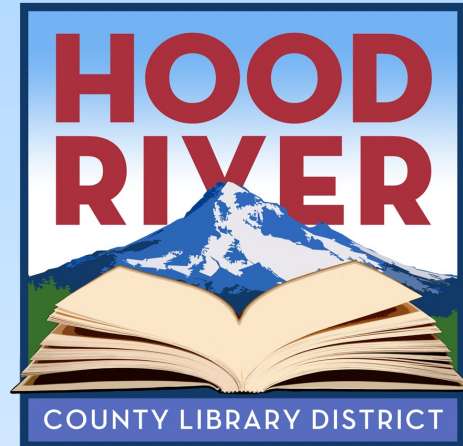
Policies: [lnet](#)

Referring URL:

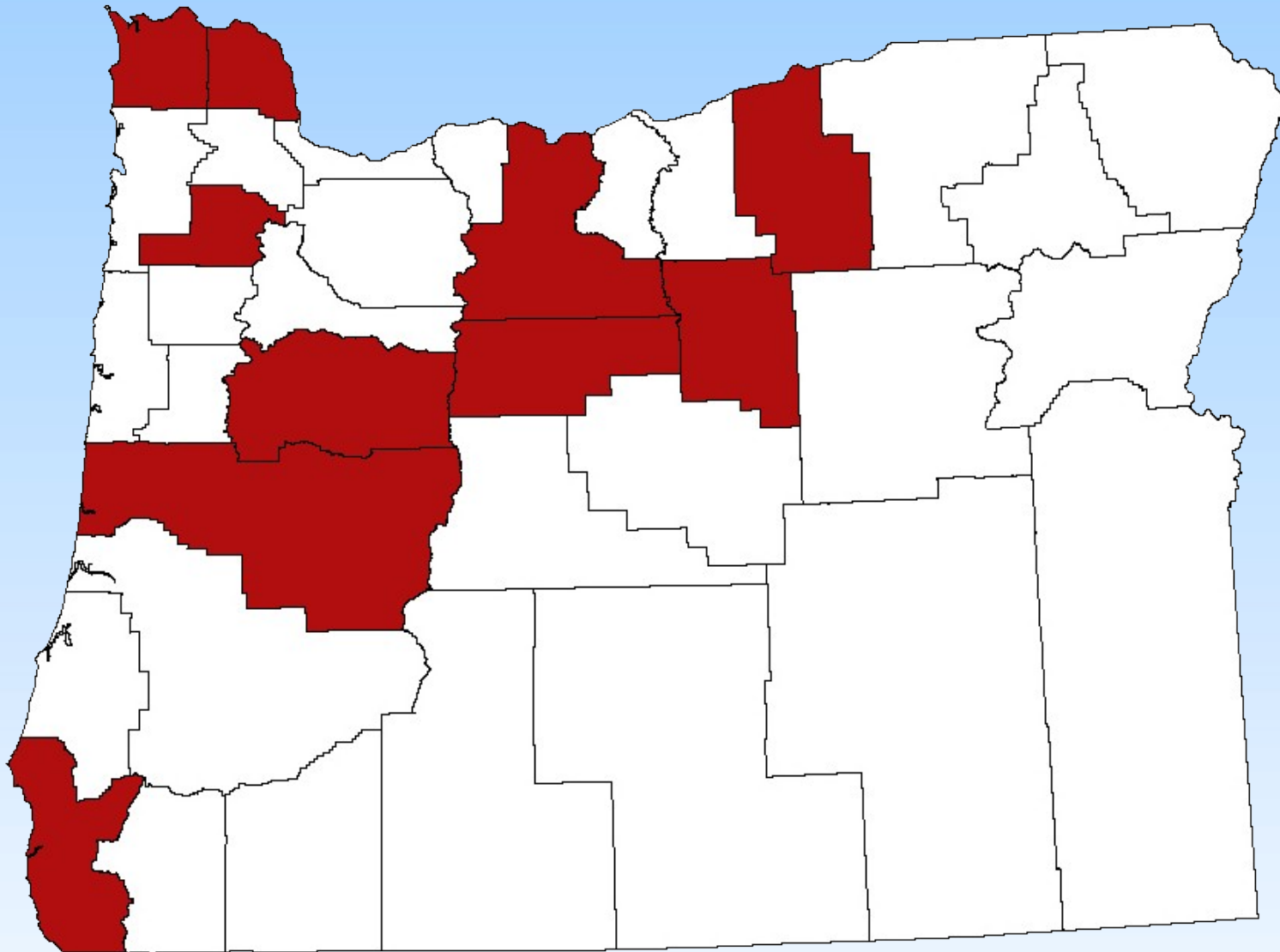
<http://www.oregonlibraries.net/>

State: Librarian joined

Libraries are reopening

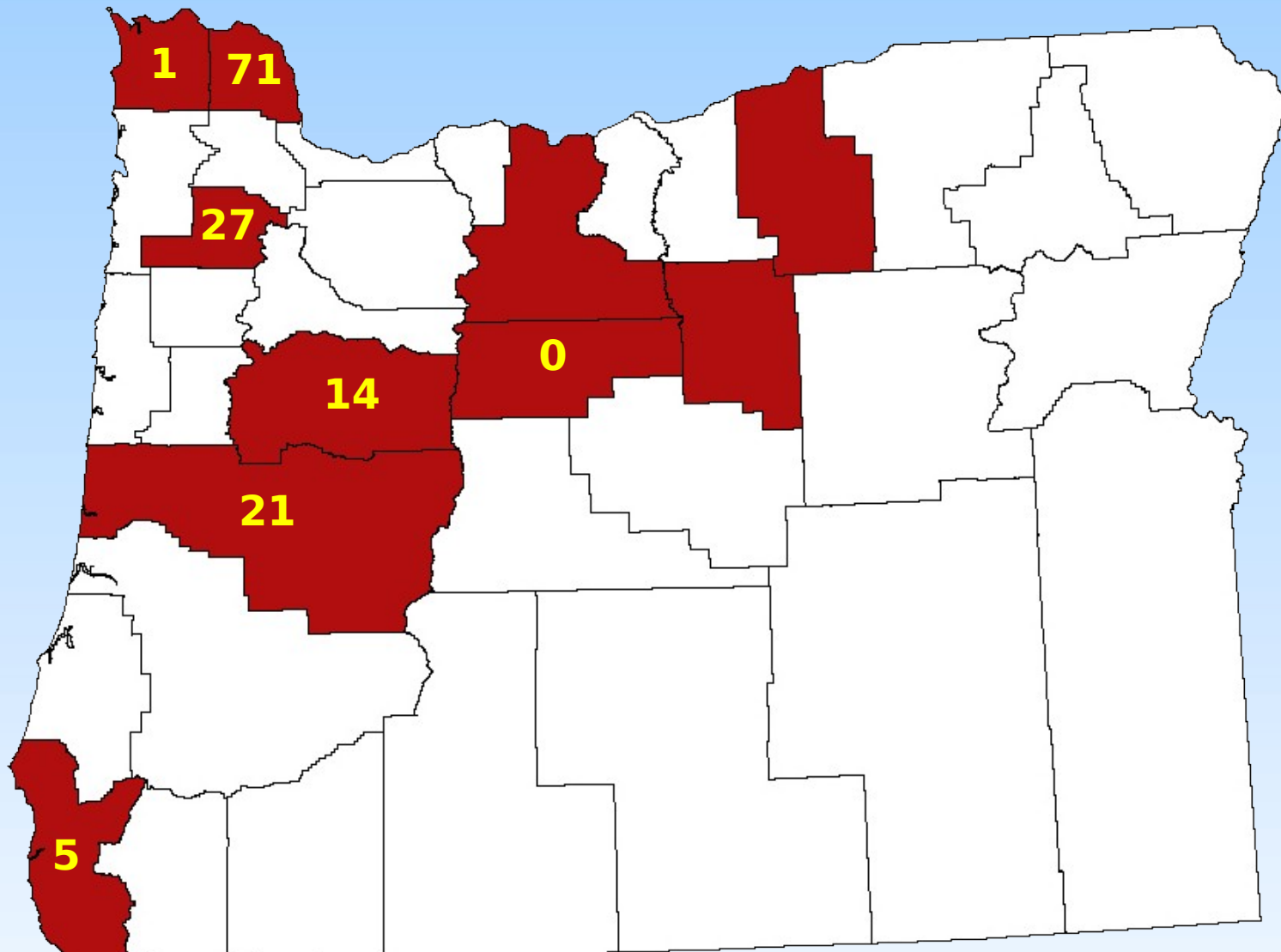


But some people never had any



Counties with unserved populations, July 2011

And those people ask questions



Questions from unserved patrons, 2009-10

Data source: L-net. Unmarked counties were not recorded as unserved areas by L-net.

Normal questions, even

Question by buzz@oregonlibraries.net on Thu, 2008-10-30 15:51

Hello! I need help with the problem: $17.3 + x$ for $x = -13.9 =$

Zipcode: 97409
Chat time: 21:32
Librarians:

Resolutions: Completed
Policies:

<http://oregonlibraries.net/policies/inet>

Referring URL:
<http://www.oregonlibraries.net/chat>

Question by buzz@oregonlibraries.net on Wed, 2009-10-28 14:34

I'm looking for data on land use per county in Oregon. I'm specifically trying to get data that includes percentages of rangeland, cropland, federal land...etc. Do you have a suggestion on where to find this?

Zipcode: 97389
Chat time: 08:13
Librarians:

Resolutions: Completed
Policies:

<http://oregonlibraries.net/policies/inet>

Referring URL:
<http://www.oregonlibraries.net/>

State: Librarian joined

Question by buzz@oregonlibraries.net on Sat, 2009-05-02 14:40

Is sugar sweet?

Zipcode: 97102
Chat time: 00:17
Librarians: [ad.bertram](#)
Resolutions: Completed
Policies:
<http://oregonlibraries.net/policies/inet>
Referring URL:
<http://www.oregonlibraries.net/>

But they're missing a few things



Better know the unserved



OSL statistics on the un- and underserved

[Home](#) > [Statistics by Patron's library](#) >

Statistics by Patron's library

[Statistics](#) -> [by Patron's Library](#) -> [Unserved](#)

Unserved library patrons asking questions

Patron's library

[Unserved Clatsop County](#)

[Unserved Columbia County](#)

[Unserved Curry County](#)

[Unserved Josephine County](#)

[Unserved Lane County](#)

[Unserved Linn County](#)

[Unserved Marion County](#)

[Unserved Polk County](#)

[Unserved Wheeler County](#)

[Unserved Yamhill County](#)

L-net stats (including zip codes) of the unserved.

When helping an unserved patron

**Check to make sure
they have library service**

**Refer them to resources they
can access without a library card**

**Use free online library resources
(e.g. Multnomah's Homework Help)**

Be your regular friendly librarian self!

Help is on the way

The screenshot shows a Chromium browser window with the address bar displaying `librariesoforegon.org`. The page header features the "Library Of Oregon" logo and title. Below the header is a navigation menu with links for "Home", "Map your Library", "FAQ", and "About the Libraries of Oregon".

The main content area is divided into several sections:

- Find Library:** A sidebar on the left containing two dropdown menus for "Select County:" and "Select City:", both set to "All". Below these is a "Search Library" button and a link for "Need Help? View all County and City".
- Location:** A grey box at the top center states, "You are currently accessing the Library of Oregon portal from **Corvallis, OR, United States**".
- Search Library of Oregon:** A central search bar with a "Search Library" button.
- Library of Oregon:** A text block below the search bar that reads: "The Libraries of Oregon is a joint effort by the Oregon State Library and the Oregon State University Libraries to connect Oregonians with library resources around the state and beyond. All Oregon residents have access to a wide range of digital resources provided by the State Library of Oregon. The Libraries of Oregon's mission is to enable easier access to these state-wide resources and help the citizens of Oregon connect with their home libraries."
- Library map:** A map on the right side showing a location in Corvallis, Oregon, with a red pin. The map includes navigation controls and is powered by Google.

At the bottom left, there is a "Highlighted Projects" section.

Thank you!

This presentation was
made using open source software:



Fedora Linux
Operating system



**LibreOffice
Impress**
Presentation program



Chromium
Web browser



GIMP
Image editor



Shutter
Screenshot utility